

TCED RMA email: rma@tced.ca Einhell Customer service: 1800 581-5464

Einhell website: einhell.ca



## Warranty policy on Einhell products



All cordless, corded tools, and accessories

Einhell products and accessories have a limited 2 year warranty against material or electrical defects from the date of purchase.

Warranty extention available online upon registration:

**3**y<u>ear</u> Product Warranty **3**y<u>ear</u> PXC Battery Warranty

10 y<u>ear</u> Brushless Warranty

All Einhell products **without battery** sold in store for \$100 or less must be returned at the store where it has been purchased for evaluation.

All Einhell combo kit will have over the counter replacement of major components (batteries, charger, ex. drill chucks).

TCED authorizes our distributors to make over the counter replacements of major components

(batteries, chargers, drill chucks and switches) for all Einhell cordless tools instead of returning entire units. Any replacement components will then be provided to the authorized distributor by TCED.

## **IMPORTANT:**

- Decisions for warranty repair or replacement is at the discretion of TCED.
  All decisions are final.
- A proof of purchase with date (invoice copy) is required to issue warranty.
- A proof of online registration is required for extended warranties.
- A return merchandize authorization (RMA) number must be issued by TCED before any item can be returned.
- TCED cannot be held responsible for any injury or damages caused while using Einhell products. Please follow security instructions when using Einhell products.